Internal Regulation – Garni Lastei

Internal Regulation – We kindly invite our guests to carefully read our internal regulation and the rules of conduct to make your stay in our Hotel pleasant and enjoyable. By confirming the reservation this regulation is considered accepted: we invite our kind guests to read carefully these rules in order to allow a pleasant stay for yourself and the other guests.

1. The day of arrival, the rooms will be available from 12.00 am until 10.00 pm (it's preferable to communicate the arrival time at the time of reservation).
2. The day of departure the rooms have to be left not after 10.00 am. If you would like to keep the room, the day of the departure (check-out), you can keep it after 10.00 am only if it is available and prior management authorization. You will eventually be charged with the daily amount of the room.
3. The management office -reception- cash desk (also for the receipt payment) is open from 8.30am until 10pm.
4. Breakfast is served from 7.30am to 10.00 am.
5. The Bar is open from 08.00am until 11pm. In the bar you're not allowed to consume your own food and drinks.
6. It is absolutely forbidden to smoke in the whole hotel, balcony too (to avoid that the smoke enters other rooms).
7. It is forbidden the entry for non-holidaymakers. Visits from family members or friends have to be authorized by the management, moreover the visitor needs to

leave an identity document to the management, which he will withdraw at the exit.
8. The internal parking and garage are unattended. The Management is not responsible for any possible damage or thefts caused to the cars.
9. In case of electrical supply suspension caused by Enel, or the water due to the aqueduct, or other major forces, the management disclaims any responsibility and won't require any refund.
10. It is mandatory to respect the vegetation, the hygiene and the cleaning of the Hotel, any damage will be charged to the ones who caused them.
11. The bed sheets change is done weekly. The towels in alternate days. The towels have to be used only for the body. If they're left dirty, also by makeup, in an irrevocable manner, they will be charged to the guest.
12. Small-size dogs need to be kept on a leash and it is mandatory the use of cot, the bag and the scoop. The feces have to be collected by the owners and deposited in the special baskets. It is forbidden the entry of animals in the breakfast room. In the rooms animals are not allowed to go on the bed or on the sofa.
13. It's mandatory for all guests to respect the silence hour from 2.30pm until 4pm and in the evening from 11pm until 8am of the day after.
14. It's absolutely forbidden to turn on any cooker in the rooms. It's absolutely forbidden to consume any food or drink into the rooms.

15. Any damage to the facility and to the furniture of the Hotel caused by the clients or by their guests will be charged to the person responsible for the damage.
16. The management disclaims any responsibility for any accident to adults and minors, which have to be accompanied by their parents and/or custodials.
17. The clients which leave in advance have to pay the room for the remaining days of the reservation according to the article 1385 – 1386 cc and successive modifications.
18. The management doesn't answer for any theft, loss and damage to values and objects left in the room or in the common areas

19. At the discretion of the management, the repeated lack of observation of these rules, and an incorrect behavior which seriously damages the harmony and the spirit of the Hotel, may lead to the departure of undesired guests. In this case, the client will be sent away and he won’t have the right to be returned with the already deposited amount, with reserve of the management to reclaim the compensation of any damage and prejudice.